

**NovaMed Surgery Center of Colorado Springs, LLC d/b/a
United Ambulatory Surgery Center**

PATIENT BILL OF RIGHTS

United Ambulatory Surgery Center has established this Patient's Bill of Rights as a policy with the expectation that observance of these rights will contribute to a more effective patient care and greater satisfaction for the patient, his physician, and the group organization. It is recognized that a personal relationship between the physician and the patient is essential for the provision of proper medical care. The traditional physician-patient relationship takes on a new dimension when care is rendered within an organizational structure. Legal precedent has established that the facility itself also has a responsibility to the patient. It is recognition of these factors that these rights are affirmed.

- The patient has the right to considerate and respectful care.
- The patient has the right to obtain from his physician complete current information concerning his/her diagnosis, treatment and prognosis in terms the patient can be reasonably expected to understand. When it is not medically advisable to give such information to the patient, the information should be made available to an appropriate person in his behalf. He/she has the right to know, by name, the physician responsible for his care.
- The patient has the right to receive from his/her physician information necessary to give informed consent prior to the start of any procedure and/or treatment. Except in emergencies, such information for informed consent should include but not necessarily be limited to the specific procedure and/or treatment, the medically significant risks involved, and the probable duration of incapacitation. Where medically significant alternatives for care or treatment exist, or when the patient requests information concerning medical alternatives, the patient has the right to know the alternatives.
- The patient has the right to refuse treatment and/or to change physicians and to be informed of the medical consequences of his action.
- The patient has the right to every consideration of his/her privacy concerning his/her own medical care program. Case discussion, consultation, examination and treatment are confidential and should be conducted discreetly. Those not directly involved in his/her care must have the permission of the patient to be present.
- The patient has the right to expect all communications and records pertaining to his/her care be treated as confidential.
- The patient has the right to expect that within its capacity, the center will provide evaluation, service and/or referral as indicated by the urgency of the case. When medically permissible the patient may be transferred to another facility only after he/she has received complete information and explanation concerning the needs for and the alternatives of such a transfer. The institute to which the patient is to be transferred must first have accepted the patient for transfer.
- The patient has the right to obtain information as to any relationship of this facility to other health care and educational institutions as far as his/her care is concerned. The patient has the right to obtain information as to the existence of any professional relationships among the individuals, by name, who are treating him/her. The patient has the right to be advised if the center proposed to engage in or perform human experimentation affecting his/her care or treatment. The patient has the right to refuse to participate in such research projects.
- The patient has the right to expect reasonable continuity of care. He has the right to know in advance what appointment times and physicians are available and where. The patient has the right to expect this facility will provide a mechanism whereby he/she is informed by his physician or a delegate of the patient's continuing health care requirements following discharge.
- I understand my Treating Doctor may have a financial or ownership interest in United Ambulatory Surgery Center and that I may have the procedure at a different medical facility. I also understand United Ambulatory Surgery Center is providing the equipment, technical support and clinical staff to be used in performing this procedure.
- The patient has the right to examine and receive an explanation of his bill, regardless of source payment.
- The patient has the right to know our facility rules and regulations and how to apply to his/her conduct as a patient.

No catalog of rights can guarantee the patient the kind of treatment he/she has a right to expect. This facility has many functions to perform, including the prevention and treatment of disease, the education of both health professionals and patients. All these activities must be conducted with an overriding concern for the patient, and above all the recognition of his dignity as a human being. Success in achieving this recognition assures success in the defense of the rights of the patient.

Patient Responsibility:

It is the patient's responsibility to fully participate in decisions involving his/her own health care and to accept the consequences of these decisions if complications occur.

The patient is expected to follow up on his/her doctor's instructions, take medications as prescribed, and ask questions concerning his/her own health care and to accept the consequences of these decisions if complications occur.

The patient is expected to follow up on his/her doctor's instructions, take medications as prescribed, and ask questions concerning his/her own health care as he/she feels necessary.

Patient Signature

Witness Date/Time